IMPORTANT****Instructions for Creating a Prometric Account

To register for your CNA Written Test, you must first create an account on the Prometric website. Follow these steps:

- 1. Visit the Prometric Website: You and click on this link <u>Prometric TC Net Prometric TC Net</u> or you can type in <u>https://tcnet1.prometric.com/Login.aspx?ClientNameSingleSite=idcna</u>
- 2. Select Register now

Username Password	
Sign In	
Forgot Password? 💿	Register Now 🕟

3. Nothing is needed in the Prometric testing ID, but you do need to **select IDCNA** under select a test provider or program



4. Create your account

Please complete the required fields the system has listed and **enter your login details below**. When creating your Username, use the following format: First letter of first name, first four letters of last name. (if last name has less than four letters, use full last name), month and day of birthdate (mmdd)

Examples:

John Smith DOB 09/06- Username would be: jsmit0916

Jane Doe DOB 12/25 - Username would be: jdoe1225

Place your information here (*You will be required to bring in your test ticket that is given at the time* <u>of registration:</u>

Username: _____

Password: _____

PROMETRIC STUDENT INSTRUCTIONS

FIRST TIME REGISTRATION

Prometric Info		Sign In Info	Profile Info
Sign-in Information			Security Question and Answer
Username *	0		Questions *
Username			What is the name of the city in which you were born?
Password *	0	Confirm Password *	Question Answered *
Password		Confirm Password	Question Answered
			Question *
			Question
			Question Answered *
			Question Answered

5. Complete demographic information

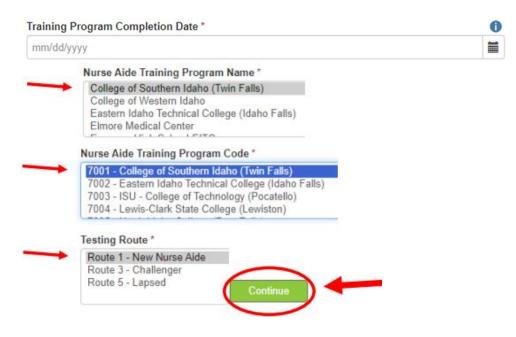
Do NOT use your CSI email address use your personal email address (to ensure login access in the future)

FIRST TIME REGISTRATION

	Middle Name / Initial		Last Name *
	Middle Name / Initial		Last Name
0	Address 2	0	City *
	Address 2		City
	Postal Code *		Country *
	Postal Code		United States
	Home Phone #*	0	
	Home Phone #		
		Middle Name / Initial Address 2 Address 2 Postal Code * Postal Code Home Phone #*	Middle Name / Initial Address 2 Address 2 Postal Code * Postal Code Home Phone # *

6. Other information- Required selection criteria

Enter the Training Program Completion Date provided on the top of the page by CSI staff.



PROMETRIC STUDENT INSTRUCTIONS

Select Route 5 is you have a Idaho Dept. of Health and Welfare letter***

Please note that it is extremely important to provide accurate when creating your account, any inaccurate information will result in a delay of your CNA certification. Your CNA certification does get mailed out to you within 6 weeks upon successful completion.

I AGREE		
 I Consent I Do Not Consent 	Continue	

IMPORTANT NOTE: All information must be accurate and truthful. Failure to comply may result in a delay in receiving your certification. In such cases, you will need to contact Prometric for resolution.

Good luck with your exam!